



Refund Policy

Policy Type:	Membership
Policy Reference:	1.1
Effective Date:	2018-2019 Season
Approval Date:	August 30, 2018

The following outlines the ESSA Refund Policy:

- Applies only to full season program registrants.
- Start of the Program is defined as: the program start date for each respective group as advertised by ESSA OR for skaters registering after the program start date, the start of program would be defined as 1 week after the date of the skaters' registration.
- Full refund provided if request is received prior to the start of the program, with a \$25 administration processing fee to be applied.
- Within 30 days of the start of the program, a 50% refund may be provided, with a \$25 administration processing fee to be applied.
- To request a refund, the request must be submitted in writing via email to the ESSA Registrar.
- After 30 days of the start of the program, no refunds are provided.